

## The Prospects and Challenges of Telemedicine and Digital Health Tools in Enhancing the Timely Reporting and Surveillance of Malaria Cases

Felix Amekpor, BScMLS<sup>1</sup>, Chikwe Mwansa, MBChB<sup>2</sup>, Divine Onyekachi Benjamin, BSc<sup>3</sup>, David Adeoye Adedokun, DVM<sup>1</sup>, Tiamiyu Rukayat Aderonke, BNSc<sup>4</sup>, Okereke Gratitude Kamfechukwu, MBBS<sup>5</sup>, Snehasish Tripathy, BDS, MPH<sup>6</sup>, Vini Mehta, BDS, MDS<sup>6</sup>

<sup>1</sup>Department of Clinical Pathology, Noguchi Memorial Institute for Medical Research, University of Ghana, Legon, Accra LG 581, Ghana.

<sup>2</sup>Micheal Chilufya Sata School of Medicine, The Copperbelt University, Ndola, Copperbelt Province 10101, Zambia.

<sup>3</sup>Public Health Research Group, Department of Biomedical Science, University of Cape Coast, Cape Coast 5007, Ghana.

<sup>4</sup>Department of Nursing, College of Medicine, University of Ibadan, Ibadan, Oyo 20 0005, Nigeria.

<sup>5</sup>Department of Medicine and Surgery, Faculty of Medical Sciences and Dentistry, University of Nigeria Nsukka, Enugu, Enugu 410001, Nigeria.

<sup>6</sup>Department of Dental Research Cell, Dr. D. Y. Patil Dental College and Hospital, Dr. D. Y. Patil Vidyapeeth, Pune 411018, India.

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### Abstract:

This paper explores the future prospects and challenges associated with digital tool integration in malaria surveillance and reporting. The traditional method of paper-based reporting is often cumbersome and incomplete and incurs high transfer costs. Incomplete data from traditional methods misrepresent the true extent of malaria, leading to misguided responses and inefficient resource allocation. The inconsistency in traditional data collection methods and formats impedes the integration of comprehensive malaria data from various sources. The incorporation of diagnostic tools within telemedicine, such as digital microscopy and remote sensing technologies, have been utilized to remotely analyze blood samples, ensuring accurate, and efficient diagnostic assessments, enhancing intervention efficiency and pushing regions closer to malaria elimination. Mobile health (mHealth) interventions have emerged as another cost-effective solution for monitoring patients, improving patient-health worker communication, and improving medicine adherence, particularly in

**Contact:** Vini Mehta, BDS, MDS  
Department of Dental Research Cell, Dr. D. Y. Patil Dental College and Hospital,  
Dr. D. Y. Patil Vidyapeeth, Pune 411018, India.  
E-mail: vini.mehta@statsense.in

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remote regions. Successful telemedicine in rural areas needs robust technology. However, many rural regions lack high-speed internet and dependable telecommunications. Embracing telemedicine demands cultural sensitivity and coordination through training. Additionally, infrastructures like electronic health records and IT systems must be developed, and legal, ethical, and confidentiality issues must be addressed. International collaborations and supportive policy frameworks are essential for leveraging these innovations effectively and ensuring equitable healthcare delivery worldwide. Addressing challenges through robust infrastructure development, comprehensive training programs, and ethical data practices will be imperative for realizing the full potential of telemedicine and digital health tools in malaria control.

**Keywords:** digital health tools, global health, Malaria, surveillance systems, telemedicine

## Introduction

Malaria presents a considerable global health challenge, especially in tropical and subtropical regions<sup>1</sup>. According to the World Health Organization (WHO), there were an estimated 241 million cases of malaria and 627,000 malaria-related deaths worldwide in 2021<sup>2</sup>. Malaria is caused by Plasmodium parasites transmitted through the bites of infected Anopheles mosquitoes<sup>1,2</sup>. Although progress has been made in the fight against malaria over the past 2 decades, the disease remains a formidable threat, placing a significant burden on health systems in endemic areas, particularly in sub-Saharan Africa. Timely and accurate reporting and surveillance are crucial for effective malaria control, as they help track disease patterns, identify outbreaks, and implement targeted interventions<sup>2</sup>.

Telemedicine and digital health tools have emerged as innovative approaches to improve healthcare delivery and disease management. Telemedicine utilizes telecommunications to provide clinical services remotely, which is especially beneficial in areas with limited access to healthcare facilities<sup>2,3</sup>. Digital health tools encompass various technologies, including mobile health (mHealth) applications, electronic health records (EHRs), geographic information systems (GIS), and wearable health devices. These technologies facilitate the collection, analysis, and dissemination of health data, enabling real-time surveillance

and more responsive healthcare systems<sup>1,3</sup>. In contrast, mHealth, also known as mobile health, refers to the use of wireless technologies, such as mobile devices or smartwatches, to provide healthcare services to patients.

In the context of malaria, telemedicine and digital health tools offer several potential benefits. They can enhance the speed and accuracy of case reporting, improve data quality, and extend the reach of healthcare services to remote and underserved populations. Thus, community health workers can use mHealth applications to report malaria cases directly from the field, ensuring prompt and accurate transmission of data<sup>4</sup>. GIS technology can help map malaria hotspots, enabling more targeted interventions. Additionally, integrating malaria surveillance data with broader health information systems through electronic health records (EHRs) allows for comprehensive disease management and resource allocation.

The integration of telemedicine and digital health tools into malaria surveillance and reporting systems seems promising in enhancing the efficiency and effectiveness of malaria control efforts, ultimately contributing to the goal of eradicating malaria. However, their implementation also presents challenges, including issues related to digital infrastructure, data privacy, and the need for training and capacity building. As the field continues to evolve, it is essential to explore the prospects including the potential

benefits, opportunities, and capabilities of telemedicine and digital health tools in improving the timeliness, efficiency, and accuracy of reporting and surveillance of malaria cases and challenges in enhancing malaria surveillance and reporting in order to leverage their full potential in the fight against this devastating disease. Therefore, this paper explores the future prospects and challenges associated with digital tool integration in malaria surveillance and reporting.

### **Current landscape of malaria reporting**

With malaria being a significant health challenge in sub-Saharan Africa and Southeast Asia, reporting systems play a crucial role in its management. Effective malaria control depends on precise data to track, respond to, and prevent outbreaks. However, paper-based reporting, a traditional method, is often cumbersome and incomplete and incurs high transfer costs<sup>1</sup>. These factors result in substantial delays, especially between the time of diagnosis and data reporting. Such lags hinder the planning and implementation of interventions and their impact evaluation. Second, incomplete data from traditional methods misrepresent the true extent of malaria, leading to misguided responses and inefficient resource allocation<sup>2</sup>. Finally, the inconsistency in traditional data collection methods and formats in different regions impedes the integration of comprehensive malaria data from various sources<sup>3</sup>.

To combat this deadly disease, it is imperative to have access to up-to-date data regarding its prevalence, outbreak hotspots, and transmission patterns. Rapid diagnostic tests and wireless communication for malaria can help with any rapid intervention by allowing direct data transmission between health workers and central managers. Research by Tizifa, Nkhono<sup>4</sup>, and Akanbi, Ocheke<sup>5</sup> showed that telemedicine and digital health tools can aid in the timely treatment of malaria. Switching to digital and real-time reporting technologies, instead of relying on traditional

methods, can improve both the data collection and speed of analysis, as well as the accuracy and efficiency<sup>6</sup>, all of which may ultimately lead to more effective malaria controls and elimination efforts.

### **Telemedicine in malaria surveillance**

In the realm of healthcare delivery, telemedicine, characterized by the integration of digital technologies, has undergone a transformative evolution<sup>7</sup>. Specifically, in addressing malaria, telemedicine serves as a conduit for remote consultations utilizing platforms such as video conferencing and mobile health applications. Notably, empirical studies affirm the efficacy of these virtual consultations, facilitating real-time communication between healthcare professionals and patients and thereby enabling timely assessment and guidance<sup>7</sup>.

The incorporation of diagnostic tools within telemedicine, such as digital microscopy and remote sensing technologies, have been utilized to remotely analyze blood samples, ensuring accurate and efficient diagnostic assessments<sup>8</sup>. This sophisticated approach not only expedites the diagnostic process but also ensures that individuals in remote areas promptly receive informed medical advice, mitigating the challenges posed by geographical barriers<sup>8</sup>.

Telemedicine addresses the inherent limitations in healthcare access prevalent in most remote regions. By providing virtual consultations and diagnostic support tailored to malaria cases, telemedicine has emerged as an indispensable tool for extending healthcare expertise to underserved areas. This collaborative paradigm not only enhances patient outcomes but also empowers local healthcare workers with access to remote expertise, thereby augmenting their capabilities in malaria healthcare delivery<sup>9</sup>. In essence, telemedicine significantly bolsters global endeavors to combat malaria and improve healthcare

equity in underserved regions through its multifaceted contributions involving remote consultations, diagnostic support, and collaborative approaches<sup>9,10</sup>. Telemedicine methods can be utilized in malaria surveillance in order to obtain epidemiological data, especially from rural areas where traditional reporting systems are sometimes inadequate. Community health workers via mobile devices can record malaria case statistics and transmit them to centralized health databases, allowing public health officials to keep track of disease trends in real time, identify emerging hotspots, assess the spread of the disease, and trigger early warnings to reduce the risk of a bigger epidemic through early detection and targeted interventions. Some of the telemedicine apps for malaria in south Asia include: Malaria IOpen Government Data (OGD) Platform India, Malaria toolkit app by the World Health Organization (WHO) and AI-MIRS in Africa.

#### **Digital health tools for real-time reporting**

Advances in technology have significantly improved how malaria data are reported in various countries worldwide. In South Africa, tools such as Malaria Connect utilize modern communication technology to enhance the transmission of real-time case data from health facilities to malaria authorities. Such mobile-based tools bridge communication gaps that hinder malaria elimination efforts, bolstering disease surveillance<sup>10</sup>.

Similarly, Zanzibar's malaria case notification (MCN) platform provides real-time data on confirmed cases and supports follow-up and detection of secondary cases. This platform has increased malaria case identification by 21.7%, detecting additional secondary cases for every 4.6 index cases, crucially aiding Zanzibar's malaria elimination goals<sup>11</sup>.

In Nigeria, the RedRose platform offers real-time monitoring of malaria programs, facilitating data collection on insecticide-treated nets (ITN) distribution, malaria case

treatment, and preventive treatment for pregnant women<sup>12</sup>. Its digital mapping capabilities pinpoint high-burden areas, guide targeted interventions, and ensure that ITNs reach remote locations. SMS reminders also enhance patient care and task management for health workers<sup>12</sup>. These technological strides in malaria reporting and monitoring are pivotal, enhancing intervention efficiency and pushing regions closer to malaria elimination.

#### **Community engagement and empowerment**

Besides telemedicine, mobile health (mHealth) interventions have emerged as another cost-effective solution for monitoring patients, improving patient-health worker communication and improving medicine adherence, particularly in remote regions, ensuring universal health coverage while addressing geographical barriers to healthcare facilities<sup>13</sup>. However, in order to maximize the effectiveness of mHealth interventions, strategies including encouraging use, enhancing e-literacy, and offering additional training to support future rollouts, as well as the continuation of maintenance and fidelity monitoring are required. Community leaders, village heads, religious leaders, household leaders, and other relevant stakeholders must be consulted during the initial design and implementation of mHealth projects to boost their adoption, expectations, and overall success<sup>13</sup>. Establishing areas of collaboration coupled with mutual understanding with community members enhances local ownership and the sustainability of such programs<sup>14</sup>. Designing patient-centric mHealth applications enhances community engagement and general acceptance. One key aspect is to localize interventions into the local languages of the indigenous people<sup>13</sup>.

Workshops and seminars that teach literacy skills tailored to a community's specific needs and situations are necessary to ensure the adoption, effective utilization, and sustainability of mHealth interventions<sup>14</sup>. Societies should

utilize their networks and resources to share information, increase understanding, and promote involvement in ICT and health literacy programs. It is also crucial to acknowledge distinct socioeconomic, cultural, and demographic traits and customize mHealth interventions and literacy programs accordingly<sup>13</sup>. Similarly, community volunteers responsible for implementing mHealth projects should be given incentives to improve their commitment and participation<sup>15</sup>.

#### **Data security and privacy considerations**

Despite the promising prospects of telemedicine and mHealth interventions for malaria control, data privacy and security are the key concerns that need to be considered. One of the challenges associated with the integration of digital technology in healthcare is cybersecurity. The major risk factors are endpoint leakage, user authentication deficiencies, and excessive user permissions. Additionally, the “Internet of Medical Things (IoMT)” has made data management systems prone to more risk, as it poses threats that compromise data security and privacy<sup>16</sup>. It is essential to ensure the privacy and security of health information systems, as this maintains the confidentiality of patients’ personal information and prevents security breaches that may jeopardize the integrity of the data<sup>17</sup>. Applying health data standards uniformly throughout the nation can guarantee data interoperability between various healthcare systems, facilitating a straightforward exchange of information between different platforms and stakeholders associated with malaria surveillance. This is necessary for efficient decision-making, a quicker response time, and the ability to conduct thorough data analysis across various geographic areas.

Ethical data practices are essential for respecting patient privacy. It is important to have transparent communication with patients regarding the purpose, risks

and benefits of sharing their data<sup>17,18</sup>. Verbal and written informed consent provides a patient-centered approach to data utilization and empowers individuals to make informed decisions about their information. It is, therefore, important to find a balance between innovation and patient privacy in the context of digital health. These technologies must be applied with ethical considerations in order to avoid abuse and safeguard patient privacy<sup>18</sup>. Educating patients about data privacy is essential for creating an ethical and patient-centered healthcare system. Patients feel more in charge and take ownership of their personal data when they are given access to their health information through their portals and are given comprehensive information about data security procedures. This fosters trust and promotes patients’ active participation in their healthcare decisions<sup>18</sup>.

#### **Challenges and opportunities**

Malaria programs in some malaria-endemic regions are transitioning from sustained control to elimination<sup>19</sup>. This “pre-elimination” phase involves the reinforcement of reporting and surveillance systems. For successful elimination, it is crucial to report each malaria case accurately and completely within 24 hours of diagnosis in order to enable prompt and location-specific responses<sup>19</sup>.

It has been reported that village-level malaria surveillance systems in a majority of the Greater Mekong subregion (GMS) in Southeast Asia depend on paper-based reporting (PBR) by community health workers. However, an assessment in 4 GMS countries revealed that the PBR system is inefficient, causes delays, and leads to incomplete and inaccessible data<sup>20</sup>. Successful telemedicine in rural areas requires robust technology, but many lack high-speed internet and reliable telecommunications. Expanding broadband and improving network reliability are crucial. Choosing platforms with compatible devices and user-friendly interfaces ensures accessibility for providers and patients<sup>21</sup>.

Accepting telemedicine requires cultural sensitivity and coordination through training. Introducing telemedicine in university education can enhance the skills of future employees. Additionally, the government should promote public discussions and media coverage to build awareness and acceptance. Furthermore, it is necessary to develop infrastructures, such as electronic health records and IT systems, and resolve legal, ethical, and confidentiality issues<sup>22</sup>. Achieving sustainable universal health coverage is possible by leveraging digital tools. It offers access to healthcare, particularly in underserved regions, potentially meeting previously unmet needs and positively impacting health services. It is, therefore, necessary to set a roadmap to overcome these challenges through comprehensive economic studies for feasibility and prioritization<sup>22</sup>.

#### **Global collaboration and policy advocacy**

International collaborations are crucial for leveraging telemedicine to enhance global malaria surveillance<sup>23</sup>. By fostering partnerships among countries, we can standardize protocols, share best practices, and implement robust surveillance systems that can track malaria outbreaks effectively. Such collaborations not only enhance data accuracy but also ensure a coordinated response to emerging threats. Studies highlight that telemedicine can significantly strengthen health systems by improving access to medical expertise and facilitating timely interventions<sup>23</sup>.

In addition to fostering international collaborations, supportive policy frameworks which address issues such as data privacy, interoperability, and the integration of digital health solutions into existing healthcare infrastructures are essential for the widespread adoption of digital health tools<sup>23,24</sup>. Effective policies can incentivize the development and use of telemedicine platforms, ensuring that they are accessible and beneficial to all populations. Comprehensive policy frameworks can promote equity in healthcare access by supporting the deployment of digital health technologies

in underserved areas, thus addressing disparities in healthcare delivery<sup>24</sup>.

Moreover, policy frameworks should focus on training healthcare professionals to use digital tools effectively and on educating patients about the benefits of telemedicine. This dual approach ensures that both providers and recipients of care are equipped to leverage digital health solutions optimally<sup>24</sup>. By aligning policy objectives with the goals of international collaborations, we can create a synergistic environment that fosters innovation and enhances the global capacity for malaria surveillance and control<sup>24</sup>. International collaborations are essential for utilizing telemedicine in global malaria surveillance; however, robust policy frameworks are necessary in order to support the adoption and effective use of digital health tools.

## **Conclusion**

Integrating telemedicine and digital health tools into malaria surveillance systems presents promising opportunities to strengthen global efforts against malaria. By improving data collection efficiency and enhancing healthcare access, these technologies contribute to more effective disease management and progress toward malaria elimination goals. International collaborations and supportive policy frameworks are essential for leveraging these innovations effectively and ensuring equitable healthcare delivery worldwide. Addressing challenges through robust infrastructure development, comprehensive training programs, and ethical data practices will be imperative for realizing the full potential of telemedicine and digital health tools in malaria control.

#### **Ethics approval and consent to participate**

Not applicable

#### **Conflict of interest**

The authors declare that they have no competing interests.

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